

2. Adding the first Utility Account

1

Login to the Utility Access Portal using your username and password. Select Utility Account

2

After logging in the first time, the user will be prompted with a box to add an account. Click the Add Account button.

3

Enter the account credentials. ComfortSystems account numbers are formatted 12345679-001 or 123456789S-001. Enter the name exactly as it appears on the bill. Click Add Account

